

**Third International
Conference on
Violence
in the
Health Sector**



**24 – 26 October 2012
Vancouver - Canada
Linking local
initiatives with
Global Learning**



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The Scientific and Organization Committee cordially invites you to attend and register for the Third International Conference on Violence in the Health Sector "Linking local initiatives with Global Learning".

Work related aggression and violence within the health and social services sector is a major problem which diminishes the quality of working life for staff, compromises organizational effectiveness and ultimately impacts negatively on the provision and quality of care. These problems pervade both service settings and occupational groups.

Considerable attention and advancements in addressing this problem have been achieved from service and organizational perspectives nationally and internationally. Following two successful conferences in 2008 and 2010 in Amsterdam, the 3rd International Conference on Violence in the Health Sector, will take place in Vancouver, Canada, from October 24-26 2012. In addition to raising awareness the 2012 conference will provide a platform to share international developments, with a particular emphasis on best practice research and initiatives to effectively respond to the problem.

The specific sub-themes of the conference are:

- To sensitize stakeholders to the issue of violence in the health care sector,
- To understand the manifestations and the human, professional and economic implications of violence in the health care sector,
- To promote effective sustainable initiatives and strategies to create safe environments for workers and clients in the health care sector,
- To present initiatives which respond to the problem, and have transferable learning for efforts in broader service and geographical contexts.

Approval for awarding International Continuing Education Credits (ICNECs) is currently being sought from the International Council of Nurses (ICN).

Conference sub-themes:

Patterns of aggression and/or violence within healthcare:

All manifestations of aggression and/or violence irrespective of who the perpetrator or victim is (staff, service user, co-worker, others) including:

1. Verbal: intimidation; threatening; aggression
2. Physical: threatening; aggression
3. Sexual: intimidation; harassment; aggression
4. Psychological: abuse; aggression
5. Bullying: harassment; intimidation
6. Financial: intimidation; abuse
7. Organisational: intimidation; abuse

Impact of aggression and/or violence within healthcare:

8. Physical/Injury impacts of aggression/violence
9. Emotional/Psychological impacts of aggression/violence
10. Financial impacts of aggression/violence
11. Service related impacts of aggression/violence
12. Professional, legal and ethical impacts of aggression/violence

Initiatives and solutions to aggression and/or violence within healthcare:

13. Creating aggression and violence minimizing cultures
14. The minimisation/reduction of seclusion, restraint and coercive measures
15. Engaging with service user in seeking solutions
16. Education and training
17. Quality safety and risk reduction initiatives
18. Policy/guidance on best practice initiatives

Conference Organization

The conference is organized by Oud Consultancy and is at this moment supported by the following national and international organisations:

- American Nurses Association (ANA)
- Australasian Society for Intellectual Disability (ASID)
- BC Government and Service Employees' Union (BCGEU)
- British Columbia Nurses' Union (BCNU)
- British Institute of Learning Disabilities (BILD)
- Canadian Nurses Association (CNA)
- Centre of Education and Research, St.Gallische Kantonale Psychiatrische Dienste – Sektor Nord, Switzerland (COEUR)
- Canadian Federation of Nurses Unions (CFNU)
- Dundalk Institute of Technology (DKIT)
- Dutch National Nurses' Organization NU'91
- Health Sciences Association of BC (HSABC)
- Hospital Employees' Union (HEU)
- Institut universitaire de formation et de recherche en soins - IUFRS
- Interior Health (NH)
- International Association for Healthcare Security & Safety (IAHSS)
- International Alliance of Patients' Organizations (IAPO)
- International Confederation of Dietetic Associations (ICDA)
- International Confederation of Midwives (ICM)
- International Council of Nurses (ICN)
- International Hospital Federation (IHF-FIH)
- International Pharmaceutical Federation (FIP)
- IntraHealth International
- Manitoba Nurses Union (MNU)
- Northern Health (NH)
- Oud Consultancy
- ProActive ReSolutions
- Providence Health Care (PHC)
- Provincial Health Services Authority (PHSA)
- Public Services International (PSI)
- Saskatchewan Union of Nurses (SUN)
- Sigma Theta Tau International (STTI)
- Union of Psychiatric Nurses (UPN)
- Vancouver Coastal Health (VCH)
- Vancouver Island Health Authority (VIHA)
- Workplace Health at Fraser Health Authority (WHFHA)
- WorksafeBC
- World Confederation for Physical Therapy (WCPT)
- World Medical Association (WMA)

All delegates attending the conference will receive a book of proceedings which includes either abstracts and/or full papers authored by the presenters of all presentations. The conference provides a wonderful opportunity to network and establish contacts with a very diverse community of colleagues engaged in this important area of work. Apart from the geographical diversity of delegates, there is also a multiplicity of perspectives including clinical/service, organisational, educational, research and regulatory. In order to maximise the potential contribution of networking opportunities the conference will include a number of social activities including:

- A complimentary welcome reception on Wednesday October 24th 2012
- A special conference dinner at the TELUS World of Science, Vancouver on Thursday October 25th 2012. (Please note conference dinner is at additional cost).

The City of Vancouver is a vibrant, international city on the western coast of Canada that will not disappoint you, and this wonderful city is also the ideal place for an enjoyable stay before, during and after the conference.

We look forward to welcoming you to Vancouver,

On behalf of the Organisation and Scientific Committee

Prof. Dr. Ian Needham, Chair and Mr. Kevin McKenna, Co-Chair of the Organisation and Scientific Committee & Nico Oud, MNsc, N.Adm, RN, Conference Organiser



Register and submit an abstract online: www.oudconsultancy.nl