

**Sixth International
Conference on
Violence in the
Health Sector**



**24 - 26 October 2018
Toronto - Canada
Advancing the delivery
of positive practice**



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We would like to invite you to participate in the 6th International Conference on Violence in the Health Sector by registering now. Note that the deadline for the Early Bird Registration is the 1st of September 2018.

Work related aggression and violence within the health and social services sector is a major problem which diminishes the quality of working life for staff, compromises organizational effectiveness and ultimately impacts negatively on the provision and quality of care. These problems pervade both service settings and occupational groups.

Following five successful conferences, the 6th Violence in the Health Sector conference will be held in Toronto on 24 to 26 October 2018 on the theme "Advancing the Delivery of Positive Practice".

The objective of this conference is to provide a platform for all parties confronted with the phenomenon of violence in healthcare to develop and implement positive practice and proactively respond to this complex problem. Positive practice is defined here as practice sufficiently informed by capacities and technologies to minimize violence such that the central task of the healthcare service – delivering the best help to its users – can be achieved.

Specific objectives of the Sixth Conference

- 1. Enhance the understanding of facets of violence in the health sector** – such as its root causes and patterns, the impact and consequences, successful strategies and initiatives – which can help advance the delivery of positive practice.
- 2. Learn more about resources** such as policy and/or practice initiatives, tool-kits, and instruments which can help advance the delivery of positive practice.

The subthemes of the conference are:

- 1. Advancing the delivery of positive practice through understanding the causes and patterns of aggression/violence**
Root causes and immediate causes of aggression or violence, including all manifestations, sources and

perpetrators, and the characteristics of individuals experiencing the abuse. Aggression or violence toward staff or service users, including all manifestations of the abuse: verbal; physical and sexual; psychological including harassment and bullying; financial, organizational, legal and societal, irrespective of the source of abuse (staff, service user, co-worker, the system, patients and their families and friends).

2. Initiatives reducing aggression/violence to advance the delivery of positive practice

- Creating cultures that minimize aggression and violence,
- Reducing seclusion, restraint and coercive measures,
- Engaging with multiple stakeholders in seeking and implementing solutions,
- Providing education and training,
- Designing quality safety and risk reduction initiatives,
- Developing policy and guidance based on good practice.



3. Resources aiding the advancement and the delivery of positive practice

- Policy initiatives,
- Practice initiatives,
- Tool-kits,
- Instruments.

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4. Managing the impact/consequences of aggression/ violence to advance the delivery of positive practice

To develop positive practice by minimizing the impact in terms of physical injury, emotional and psychological sequelae, financial, service-related, professional, legal and ethical consequences.

5. Other themes

The Scientific Committee will consider other themes that are directly related to violence in the health sector AND to advancing the delivery of positive practice. These may include but are not limited to country-specific approaches to handling aggression/violence; the impact of domestic violence on the health care system; the use of the humanities in understanding aggression/violence; alternative/innovative paths to dealing with aggression/violence.



Approval for awarding International Continuing Nursing Education Credits (ICNEC's) will be sought from the International Council of Nurses (ICN).

At the conference you will receive a book of Proceedings, in which all presenters have published either their abstract or a fuller version of their presentation.

The conference provides a wonderful opportunity to network and establish contacts with a very diverse community of colleagues engaged in this important area of work.

Apart from the geographical diversity of delegates, there is also a multiplicity of perspectives including clinical/service, organizational, educational, research and regulatory. In order to maximize the potential contribution of networking opportunities the conference will include social activities:

A complimentary welcome reception on Wednesday the 24th of October 2018.

A special social evening event / gala conference dinner on Thursday the 25th of October 2016. (gala conference dinner is at additional cost).

Location

Toronto is the largest city in Canada and the provincial capital of Ontario. Truly the top destination in North America that brings in travellers from all over the world. It is located in Southern Ontario on the north-western shore of Lake Ontario. Toronto is a big, bustling multicultural city, with attractions that will appeal to a variety of people: culture lovers, sports lovers, nature lovers, shoppers, foodies and those who like to explore off the beaten track.

The most important places to visit in or around Toronto are: Niagara Falls, CN Tower, Old City Hall, Royal Ontario Museum, Casa Loma and many more. What's more Toronto than the CN Tower, the city's legendary spire that anchors the imposing skyline? Aside from sensational 360-degree views that draw huge crowds, its newest attraction, Edgewalk, has been generating lots of attention.

Downtown is PATH Toronto's (mostly) underground walkway linking 30 kilometres of shopping, services and entertainment. Follow PATH and you'll reach your downtown destination easily in weatherproof comfort.

The Eaton Centre is a bright and airy shopping mall in the heart of Toronto's downtown that covers two city blocks and houses more than 230 stores. The stores will appeal to the budget conscious and spendthrifts alike. Union Station is the major railway station and intermodal transportation hub in Toronto. It is located on Front Street West, on the south side of the block bounded by Bay Street and York Street in downtown Toronto.

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If you're planning to visit a few attractions, the Toronto City Pass offers half price admission and VIP entry.

Venue

The Holiday Inn® Toronto International Airport welcomes you to a newly renovated airport hotel conveniently located minutes from Toronto's Pearson International Airport. The Union Pearson Express Train connects Union Station in downtown Toronto with Pearson International Airport in 25 minutes, with trains running every 15 minutes from 5:30 am to 1 am.



Further you will love their 24-hour airport shuttle service and accessible location, and the meeting facilities are the best among Toronto airport hotels. Combined with award-winning catering, this hotel and congress centre is indeed ideal for this event.

The conference hotel is offering a special congress accommodation rate for those who wish to stay and attend the conference.

Toronto is a welcoming city and we look forward to your registration and welcoming you to Toronto, Ontario, Canada.



On behalf of the Organization and Scientific Committees,

Prof. Dr. Ian Needham Needham (Chair of the Organization and Scientific Committee), Dr. Kevin McKenna (Co-Chair) & Nico Oud, MNsc, N.Adm, RN (Conference Organizer)

