

Program

Fourth International Conference on Violence in the Health Sector

22 - 24 October 2014 Miami – Florida – USA

Tuesday 21 October 2014

15.00 – 19.00	Registration			
---------------	--------------	--	--	--

Wednesday 22 October 2014

Room	Lower & Upper Promenade	Lower Promenade & Foyer	Regency Ballroom	Jasmine & Hibiscus room & Lower Promenade
07.30 – 09.00	Setting up poster display and exhibition			
07.30 – 18.00	Registration			
09.00 – 18.00	Poster display & exhibition			
07.30 – 09.00		Welcome with coffee & tea		
09.00 – 09.45			Opening & Welcome by <i>Ian Needham & Kevin McKenna</i> <i>Patricia Messmer, Carol Tuttas,</i> <i>Bob Bowen</i> <i>Nico Oud</i>	
09.45 – 10.30			Keynote (1) <i>Marie O. Etienne (USA):</i> Resilient Communities Bounce Back after Experiencing Violence Post-Earthquake: How Can Healthcare Providers Foster Community Resiliency?	
10.30 – 11.15			Keynote (2) <i>John Lowe (USA):</i> Historical trauma implications for ethnic minorities	
11.15 – 11.45		Break		
11.45 – 12.30			Keynote (3) <i>Margaret Mungherera (Uganda):</i> Safety and security in Africa	

12.30 – 13.15			Keynote (4) <i>Sandra Bloom (USA):</i> Trauma informed care	
13.15 – 14.30				Lunch
Parallel Sessions (1)	Brickell North Chair: Ian Needham	Brickell Center Chair: Lesley Bell	Brickell South Chair: Kevin Huckshorn	Orchid D Chair: Patricia Mesmmer
Theme	Evidence of Threats to Safety	Evidence of Threats to Security	Collaborative Working: A/V free environment	Enhancing Cultures of Security
14.30 – 15.00	<i>Colleen Campbell(USA):</i> Ethical Decision Making & Zero Tolerance: Meeting Needs of the Patient & Healthcare Provider	<i>Danny Hills (Australia):</i> In harm’s way: The impact of workplace aggression in Australian clinical medical practice	<i>Nancy Casselman, Erna Bujna & Sarah Wardrope (Canada):</i> Leadership engagement and workplace violence prevention: A collaboration between a community hospital and its unions	<i>Patricia Schuldenfrei & Tracey Melhuish(USA):</i> An Interdisciplinary Approach to Manage Violence in a Community Hospital
15.00 – 15.30	<i>Krishna Lambert, Karen Francis & Maree Bernoth (Australia):</i> How does space organize relationships within nursing?	<i>Stephane Guay, Richard Boyer, Andre Marchand & Juliette Jarvis (Canada):</i> Psychological and work functioning among workers in the health care sector experiencing serious violent acts : Are there sex differences?	<i>Fatma Khalifa Al Noman (UAE):</i> Dealing with Violence at the Airport Medical Center: A Unique Challenge	<i>Marie-Hélène Goulet & Caroline Larue (Canada):</i> Post-seclusion response: a reflective practice?
15.30 – 16.00	<i>Barb Le Blanc (Canada):</i> Gender Performativity in Nursing, The Misuse of Discipline and Power to Construct the Ideal Nurse	<i>Virgil Hancock (USA):</i> Violence, Mental Disorders and the Health Care System in the United States: 1950-2014	<i>Kevin Ann Huckshorn (USA):</i> Reducing seclusion and restraint in mental health settings: a phenomenological study of hospital leaders and staff experiences	<i>Maria Baby (New Zealand):</i> “It’s All about Communication” versus “De-escalation”: A description of two interventions to reduce patient aggression against healthcare workers
Parallel Sessions (1)	Orchid C	Orchid B	Orchid A	Gardenia A+B
	Special Workshop	Workshop	Workshop	Workshop
14.30 – 15.00	<i>Sandra L. Bloom, Maggie Bennington-Davis, Jake Lukas (USA):</i> The Sanctuary Model: An organizational approach to trauma-informed care	<i>Malcolm Boyle & Jaime Wallis (Australia):</i> Working towards a definition of workplace violence actions	<i>Mark van Peufflik, Gijsbert Roseboom & Hamp Harmsen (Netherlands):</i> Minimization of the consequences of radicalization in vulnerable potentially violent individuals in mental health care	<i>Dor Bar Noy, Hava Kostisky, Dannie Ben-Shoshan, Yasar Atamma & Alexander Grinshpoon (Israel):</i> Debrief Model: a learning tool to investigate inpatient violence against staff in Psychiatric hospitals
15.00 – 15.30				
15.30 – 16.00				
16.00 – 16.30	Break	Break	Break	Break

Parallel Sessions (2)	Brickell North Chair: Kevin Mckenna	Brickell Center Chair: Bob Bowen	Brickell South Chair: Kevin Huckshorn	Orchid D Chair: Brodie Paterson
Theme	Promoting & Preserving Wellness	Strategies enhancing Cultures of Safety	Strategies enhancing Cultures of Security	Various Themes
16.30 – 17.00	<i>Muthuvenkatachalam Srinivasan, Sandhya Gupta & Rajesh Sagar (India):</i> Quality of Initial Therapeutic Alliance as a predictor of violent behavior among psychiatric inpatients	<i>Tone Morken, Ingrid Johansen & Kjersti Alsaker (Norway):</i> The curse of battling it on your own. Managing workplace violence in primary health care	<i>Carol Rocker (Canada):</i> Legal Education and Respectful Workplace Polices: A Quantitative Content Analysis	<i>Chinwe F Ezeruigbo & Justin U Achor (Nigeria):</i> The experience of workplace violence among nurses in general hospitals in southeast Nigeria
17.00 – 17.30	<i>Gloria Likupe (UK):</i> An Exploration of Communication Processes between Health Care Workers and Ethnic Minorities Elders	<i>Michael Privitera, Vaughan Bowie & Bob Bowen (USA):</i> Overlapping Organizational Contributions to Workplace Violence (WPV) and Workforce Burnout in Healthcare: Is Reduction of Burnout an Opportunity to Reduce Both?	<i>Della Derscheid & Ann McKay (USA):</i> Organizational Strategies to Support a Culture of Safety	<i>Kathryn Chrisfield (Australia):</i> A 10-Pronged Approach to the Prevention of Occupational Violence against Health Workers
17.30 – 18.00	<i>Cecelia Karr & Gerda Noorman (Netherlands):</i> “Capable and in Control” – Development and support for employees faced with violence on the job	<i>Lisa Pompeii, Ashley Schoenfisch, Hester Lipscomb, John Dement, Claudia Smith & Mudita Upadhyaya (USA):</i> Workplace Violence: What Gets Reported by Workers in this Culture of Caring?	<i>Kathleen McPhaul, David Mohr, Jennifer Lipkowitz-Eaton, Kelly Vance, Craig Brown & Lynn van Male (USA):</i> A Comparison of Tools and Strategies for Assessing the Physical Environment for Workplace Violence Prevention Programs	<i>Sinan Çankaya (Netherlands):</i> Aversive authority: Aggression towards health care professionals in the emergency department of Dutch hospitals
Parallel Sessions (2)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	Workshop
16.30 – 17.00	<i>Esque Walker (USA):</i> Workplace bullying: The internal threat in health care	<i>Katryn Seifert (USA):</i> Violence Risk Reduction for Teen and Adult Males	<i>Gloria Thupayagale-Tshweneagae (South Africa):</i> Gender violence and aggression: A case study from health educational institutions in South Africa	<i>Denise Hall (Canada):</i> Preventing Secondary Traumatic Stress: What Employers, Unions and Supervisors Can Do
17.00 – 17.30				
17.30 – 18.00				
19.00 – 20.30 Jasmine & Hibiscus room	Welcome Reception with musical entertainment			

Thursday 23 October

08.00 – 17.00	Registration			
08.00 – 08.30	Welcome with coffee & tea			
08.00 – 17.30	Poster display & exhibition			
Parallel Session (3)	Brickell North Chair: Lynn van Male	Brickell Center Chair: Johannes Nau	Brickell South Chair: Christiane Wiskow	Orchid D Chair: Vaughn Bowie
Theme	Evidence of Threats to Safety	Enhancing Cultures of Safety	Collaborative Working: A/V free environment	Enhancing Cultures of Security
08.30 – 09.00	<i>Michael Groves (USA):</i> Organizational and Personal Factors Influencing the Frequency of Verbal Abuse of Registered Nurses	<i>Areeg Ahmed (Canada):</i> Educating Nurses on Workplace Violence Prevention Using Video	<i>Steve Geoffrion, Nathalie Lanctôt & Stéphane Guay (Canada):</i> Predictors of trivialization of violence in the workplace: why boys don't cry	<i>Della Derscheid & Ann McKay (USA):</i> Support of Healthcare Personnel with Behavioral Emergencies in Medical Settings
09.00 – 09.30	<i>Christina Purpora & Mary A Blegen (USA):</i> Peer Relationships as Mediator Between Horizontal Violence and Job Satisfaction in Hospital Staff Registered Nurses	<i>Nashat Zuraikat (Jordan): Bullying and Incivility in Nursing:</i> A Work Place Reality	<i>Bristi Barkataki & Shridhar Sharma (India):</i> Pshchosocial Determintants of Violence in India	<i>Felice Loi & Karl Marlowe (UK):</i> The development of the East London Modified Broset (ELM-B): a new instrument to predict the use of seclusion in acute psychiatric settings
09.30 – 10.00	<i>Manal Essa AlBalooshi, Fatma Mirza Karimi & Roxanne Nematollahi (UAE):</i> Either accept it or leave your job: Sexual intimidation in clinical settings	<i>Johannes Nau (Germany):</i> A training course in aggression management for nursing students: its aims, contents and benefits	<i>Kristina Schwartz Heuser & Line Juul Christensen (Denmark):</i> Take care of your colleague and yourself – a visual e-learning program	Debbie Frechette, Debbie Melanson, Isabelle Jarrin, Doris Dong, Lisa Knechtal, Bonita Fanzega, Judy Ramore, Leo O'Rourke & Stephanie Benson (Canada): Violence and trauma in mental health care settings can be reduced – fact or fiction?
Parallel Session (3)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	Workshop
08.30 – 09.00	<i>Bob Bowen (USA):</i> Building Our House Together: Implementing an Indigenous Framework of Wellness to Achieve Safety and Security	<i>Tina Stern, Reuben Pearce, Gwen Bonner & Sue Mclaughlin (UK):</i> Forum Theatre and Mindful Learning: an approach to develop key skills for dealing with violence.	<i>Thomas Patitucci (USA):</i> Safety Tips and Strategies for Providers Making Home Visits	<i>Colleen Campbell (USA):</i> Enhancing Homecare Staff Safety through Reducing Client Aggression & Violence in Non-Institutional Care Settings
09.00 – 09.30				
09.30 – 10.00				
10.00 – 10.30	Break	Break	Break	Break

Parallel Sessions (4)	Brickell North Chair: Tim Geels	Brickell Center Chair: Aaryce Hayes	Brickell South Chair: Kevin Mandt	Orchid D Chair: Simon Kemp
Theme	Collaborative Working: A/V free environment	Strategies enhancing Cultures of Safety	Strategies enhancing Cultures of Security	Evidence of Threats to Safety
10.30 – 11.00	<i>Gordon Gillespie, Donna Martsof, Bonnie Fisher, Dulcey Griffith, Linda Richey, Jeffrey Pendleton, Gary Lee, Stephanie Kennebeck & Paula Cabbage (USA):</i> A Collaborative Approach to Developing a Workplace Violence Intervention	<i>James Blando, Marilyn Ridenour, Daniel Hartley & Carri Casteel (USA):</i> Barriers to effective implementation of programs for workplace violence prevention in hospitals	<i>Jane Lipscomb & Mazen El Ghaziri (USA):</i> An Assessment of Preventing and Managing Aggressive Behavior in a U.S. State Hospital System	<i>Susan Porterfield & Charlene Small (USA):</i> Disruptive Behavior Among Staff in the Workplace
11.00 – 11.30	<i>Pina La Riccia, Line Laroucq, Lynne Casgrain & Dominique Bilodeau (Canada):</i> Organizational Partnering to Prevent Violence in a large Montréal teaching Hospital"	<i>Kelly Vance, Lynn van Male, David Mohr, Jennifer Lipkowitz-Eaton & Kate McPhaul (USA):</i> Using Workplace Behavioral Incident Data to Assign Employee Training: Models for Formulating Risk	<i>Gunilla Maria Hansen & Jan Terje Omdal (Norway):</i> Safe and confident employees, makes safe and confident patients- Why does TMA have an effect?	<i>Jacqueline Pich, Ashley Kable & Michael Hazelton (Australia):</i> The VENT Study (Violence in Emergency Nursing and Triage in Australia)
11.30 – 12.00	<i>Denise Lamanna, David Robertson, Shelley Brook, Vinothini Vijayaratnam, Harold Spivak, Danijela Ninkovic & Ken Balderson (Canada):</i> Aggression in Psychiatric Hospitalizations: A Qualitative Study of Patient and Provider Perspectives	<i>Aaryce Hayes (USA):</i> Tell Me How to Support You: De-Escalation Preference Tools as a Means of Creating Safety		<i>Azmat Khan, Rozina Karmaliani, Tazeen Saeed, Nargis Asad & Farhana Madhani (Pakistan):</i> Sexual Abuse among Female Healthcare Providers of Karachi, Pakistan
Parallel Sessions (4)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	Workshop
10.30 – 11.00	<i>Jeffrey Ho, Michael Coplen & Martin Williams (USA):</i> Conducted Electrical Weapons Within Health Care: A Comprehensive Use of Force Model	<i>Sundari Joseph, Lesley Diack, Samantha McCluskey, Inga Heyman, Susan Klein, Penny Woolnough & Alison Reddish (UK):</i> Investigating the working practices of professionals protecting vulnerable adults: A Scottish Perspective	<i>Michael Privitera, Vaughan Bowie & Bob Bowen (USA):</i> Translational Models of Workplace Violence in Healthcare: Interprofessional application	<i>Brodie Paterson & Kevin McKenna (UK):</i> Bad apples or bad barrels? Sense making in the management of violence and the reduction of restrictive practices
11.00 – 11.30				
11.30 – 12.00				
12.00 – 13.30	Lunch	Lunch	Lunch	Lunch

Parallel Sessions (5)	Brickell North Chair: Carol Tuttas	Brickell Center Chair: Lesley Bell	Brickell South Chair: Lynn van Male	Orchid D Chair: Patricia Messmer
Theme	Enhancing Cultures of Safety	Promoting & Preserving Wellness	Strategies enhancing Cultures of Safety	Evidence of Threats to Safety
13.30 – 14.00	<i>Ian Dawe, Sanaz Riahi, Phillip Klassen & Alex Hernandez (Canada):</i> Implementation of Recovery Rounds in the Prevention of Restraint and Seclusion	<i>Pradip Lamsal & Krishna Adhikary (Nepal):</i> Health Sector Violence at Emergency Departments of Hospitals in Kathmandu	<i>Lydia Hamblin, Lynette Essenmacher, Joel Ager, Deanna Aranyos, Mark Upfal (USA):</i> Using Actions Plans to Translate Workplace Violence Data into Prevention Efforts in Hospital Units	<i>Ashley Schoenfisch, Hester Lipscomb, Lisa Pompeii & John Dement (USA):</i> An urgent need to address the safety and well-being of hospital 'sitters'
14.00 – 14.30	<i>Malke Borow & Leah Wapner (Israel):</i> Violence against physicians-an updated look at the strategies and initiatives introduced in Israel	<i>Marita Husso & Mikko Mäntysaari (Finland):</i> Obstacles and Possibilities for Domestic Violence Interventions in Health Care: Frame Analysis of Professional's Conceptions	<i>Lynnette Essenmacher, Deanna Aranyos, Mark Upfal, Jim Russell, Mark Luborsky, Joel Ager, Lydia Hamblin & Judith Arnetz (USA):</i> Understanding Underreporting: Comparison of Self-report and Actual Documentation of Workplace Violence Events in Hospital Settings	<i>Renee Berquist, Dave Holmes & Isabelle St-Pierre (Canada):</i> <i>Uncaring Nurses:</i> Using power, knowledge, resistance and differences to examine violence in nursing academia
14.30 – 15.00	<i>Shelby Garner, Leena Raj, Lyn Prater & Meena Putturaj (USA):</i> Identifying Safety Challenges among Nurses in India: An International Approach to Facilitating Change	<i>Nutmeg Hallett, Jorg Huber & Geoff Dickens (UK):</i> The inpatient violence prevention climate - developing a new measurement scale	<i>Lynn van Male, David Mohr, Kelly Vance, Jennifer Lipkowitz-Eaton & Kate McPhaul (USA):</i> Violence Prevention Program Implementation in VA Medical Centers: Perceptions of Patient Disruptive Behavior Committee Chairs	
Parallel Sessions (5)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	Workshop
13.30 – 14.00	<i>Simon Kemp (USA):</i> Reducing Restrictive Practices in Healthcare Settings: No More Talk, Time for Action	<i>Elizabeth Wiese, Simone Vlek, Thom Piethaan, Chantal Koning, Marmou van den Berg, Carina Bruin, Laurens van Gestel, Irma Janssen & Wendy van Vierken (Netherlands):</i> Conflict Management Program: Fidelity Scale in psychiatric care	<i>Dominique Bilodeau, Lynne Casgrain, Pina La Riccia & Line Laracque (Canada):</i> A challenge for 14,000 employees and doctors: Prevent and eliminate violence at the McGill University Health Centre (MUHC)	<i>Tim Geels (USA):</i> Organizing the Organization: A Trauma Centered Approach to Organizational Management
14.00 – 14.30				
14.30 – 15.00				
15.00 – 15.30	Break	Break	Break	Break

Parallel Sessions (6)	Brickell North Chair: Kevin McKenna	Brickell Center Chair: Christine Wiskow	Brickell South Chair: Mireille Kingma	Orchid D Chair: Michael Privitera
Theme	Enhancing Cultures of Safety	Various Themes	Collaborative Working: A/V free environment	Collaborative Working: A/V free environment
15.30 – 16.00	<i>Seamus Cowman & Kevin McKenna (UK):</i> Evaluation of effectiveness of staff training in management of work related aggression and violence	<i>Jacoba Leiper (USA):</i> Horizontal Violence among Nurses: A Chronic Condition	<i>Elizabeth Sutherland (USA):</i> Violent and Aggressive Behavior of Patients with and without Dementia: Two Specialized Programs Keeping Everyone Safe in Nursing Homes	<i>Sandi Mowat, Thomas Henderson & Ivana Saula, (Canada):</i> Effective lobbying and collective bargaining strategies to address workplace violence in Manitoba
16.00 – 16.30	<i>Daniel Hartley, Marilyn Ridenour & John Craine (USA):</i> NIOSH Workplace Violence Prevention for Nurses On-Line Course: Content and Evaluation	<i>Almar Zwets (Netherlands):</i> Implicit attitudes towards violence: Relations with aggressive and social behavior, and treatment implications	<i>Rozina Somani, Rozina Karmaliani, Judith McFarlane, Saima Hirani & Nargis Asad (Pakistan):</i> Prevalence of Bullying/Mobbing behaviour among Nurses of Private and Public Hospitals in Karachi, Pakistan'	<i>Paul Curry & Janet Hazelton (Canada):</i> Redressing a dangerous confluence in Nova Scotia's long-term care sector
16.30 – 17.00	<i>Maria Isabel Marques, Aida Bessa, Licia Santos & Sara Carvalho (Portugal):</i> Assessment of the Risk of Violence in Portuguese psychiatric settings using the Broset Violence Checklist	<i>Evelyn Richards (Canada):</i> Proactive Promotion of Nurses' Resilience to Occupational Stress Injuries in Remote Workplaces	<i>Jennifer Cittadino & Robin Cooper (USA):</i> Interprofessional Dynamics Affecting Critical Decision Making as Experienced by Nurses and Physicians	<i>Era Mae Ferron, Henrietta van Hulle, Sanaz Riahi & Benjamin Amick (Canada):</i> Preventing Client-on-staff Violence in Mental Health Facilities: Assessing The Clinical Practice Assessment Tool (CPAT)
Parallel Sessions (6)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	Workshop
15.30 – 16.00	<i>Bob Bowen (USA):</i> Safety and Security: Which comes first?	<i>Judith Arnetz, Joel Ager, Deanna Aranyos, Mark Luborsky, Mark Upfal, Lydia Hamblin, Jim Russell & Lynnette Essenmacher (USA):</i> Worksite Walkthroughs: A Data-Driven Tool for Reducing Workplace Violence in Hospitals	<i>Deena Brecher (USA):</i> Violence In The Emergency Department...Nothing Changes, Nobody Cares	<i>Vaughan Bowie (Australia):</i> Trauma informed Self Care: Building Resilient Staff & Teams
16.00 – 16.30				
16.30 – 17.00				
18.00 – 23.30	Conference Social Evening in Fort Lauderdale Florida			

Friday 24 October 2014

08.00 – 09.00	Registration			
08.00 – 08.30	Welcome with coffee & tea			
08.00 – 15.15	Poster display & exhibition			
Parallel Session (7)	Brickell North Chair: Ian Needham	Brickell Center Chair: Mireille Kingma	Brickell South Chair: Johannes Nau	Orchid D Chair: Vaughan Bowie
Theme	Enhancing Cultures of Safety	Enhancing Cultures of Safety	Evidence of Threats to Safety	Collaborative Working: A/V free environment
08.30 – 09.00	<i>Richard Boyer, Stéphane Guay, André Marchand, Jane Goncalves & Caroline Forget-Galipeau (Canada):</i> Evaluation of change in perceived safety at work after completing prevention training in the workplace	<i>Owen Price, John Baker, Penny Bee & Karina Lovell (UK):</i> Learning and performance outcomes of mental health staff training in de-escalation techniques	<i>Sumaira Punjwani (Pakistan):</i> Understanding Underpinnings of Act of Violence against Polio Workers: A Case Study of Pakistan	<i>Vaughan Bowie (Australia):</i> Men, Depression and Violence in Health and Community Care services
09.00 – 09.30	<i>Mary Jane McNally, Jan Lackstrom, Jane Sloggett (Canada):</i> A Hospital's Commitment to Preventing Workplace Violence: Design, Implementation and Education Strategies for a Behaviour Safety Alert in the Electronic Patient Record	<i>William Schueler (USA):</i> Healthcare workers' perspective of violence prevention training	<i>Paula Grubb, Gordon Gillespie, Kathryn Brown, Amy Shay & Karen Montoya (USA):</i> Qualitative Evaluation of a Role Play Bullying Simulation	<i>Naji Abu Ali (Palestine):</i> Violence against health professionals in Palestinian Hospitals: Prevalence, sources, Responses and Prevention 2014
09.30 – 10.00	<i>Timothy Meeks & Janice Adam (USA):</i> Developing a 'Psychiatric Core': Reducing Patient Aggression by Shaping Caregiver Attitudes and Teaching Critical Skills	<i>Caroline Larue, Marie-Hélène Goulet, Alexandre Dumais & Jacques Bellavance (Canada):</i> Analysis of factors contributing to the reduction of control measures with a clientele with intellectual disability and challenging behavior	<i>Wenche Malmedal & Britt-Inger Saveman (Norway):</i> The dark side of nursing homes-when staff commit inadequate care, abuse and neglect	<i>Dale Mueller (USA):</i> Violence and Mental Illness: Evidence to Inform Practice, Policy and Safety
Parallel Session (7)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	
08.30 – 09.00	<i>Chesanny Butler (USA):</i> Interdisciplinary Experiential Learning: Walking A Mile Or At Least 15 Minutes With Elder Abuse In America	<i>Gordon Mercer (UK):</i> How does the collation of data of current practice impact on future training and practice.	<i>Brodie Paterson (UK):</i> Integrative Practice Models: The core solution to workplace violence in many healthcare settings?	
09.00 – 09.30				
09.30 – 10.00				
10.00 – 10.30	Break	Break	Break	Break

Parallel Sessions (8)	Brickell North Chair: Carol Tuttas	Brickell Center Chair: Michael Privitera	Brickell South Chair: Bill Fox	Orchid D Chair: Brodie Paterson
Theme	Enhancing Cultures of Safety	Enhancing Cultures of Safety	Enhancing Cultures of Safety	Various Themes
10.30 – 11.00	<i>Sally Wakefield Gillam (USA):</i> A QI study- The Quantitative Impact of Non-Violent Crisis Intervention Training on the incidence of Violence in the Emergency Department	<i>Jeanette Lindström & Ljiljana Ledin (Sweden):</i> The SOS project: Strategies to prevent violence and strenghten mental health among children at a psychiatric inward clinic in Stockholm, Sweden.	<i>Donal McCormack & Kevin McKenna (UK):</i> A model of continuous professional development for instructors in management of aggression & violence	<i>Brodie Paterson, Bryan Shewry & Vaughan Bowie (UK):</i> Womens experience of participating in training in restraint : Why are all the trainers men?
11.00 – 11.30	<i>Susan Johnson (USA):</i> “Not worth the paper”: How hospital nurse managers in the United States discuss anti-bullying policies	<i>Milka Boyani Isinta (Kenya):</i> Workplace mapping a strategy for enhancing quality safety and risk reduction in the health sector	<i>Bill Fox & Simon Whitehorn (UK):</i> Building the alliance between security and clinical teams to deliver a 50% reduction in assaults and restraints in a large hospital	<i>Rozina Somani, Rozina Karmaliani, Judith McFarlane, Nargis Asad & Saima Hirani (Pakistan):</i> Sexual harassment towards nurses in Pakistan: Are we Safe
11.30 – 12.00	Gerard Langlois (Switzerland): The (long) road toward safety and wellbeing for all. Are we there yet ?		<i>Rebecca Thomspson, Honie Thomson & Virginia Plummer (Australia):</i> Managing Aggression: A holistic approach to challenging behaviours in an acute general healthcare setting	<i>Aaryce Hayes (USA):</i> The Babel of Human Services: Common Language, Definitions, and Data Collection to Support Safety
Parallel Sessions (8)	Orchid C	Orchid B	Orchid A	Gardenia A+B
Theme	Workshop	Workshop	Workshop	
10.30 – 11.00	<i>Christiane Wiskow, Susan Wilburn & Lee-Nah Hsu (Switzerland):</i> HealthWISE: a participatory approach to tackle violence and discrimination in health services	<i>Hugues Herve, Barry Cooper & John Yuille (Canada):</i> Learning from Critical Incidents: Effective Interviewing of People with Special Needs	<i>Eric Hickey (USA):</i> Health Care Practitioners Who Harm Their Patients, Clients and Communities: Sex, Lies and Violence	
11.00 – 11.30				
11.30 – 12.00				
12.00 – 13.15	Lunch	Lunch	Lunch	Lunch

Room	Regency Ballroom			
13.15 – 14.00	Keynote (5) <i>Marilyn W. Hollier (USA):</i> Getting Hospital Staff involved in Keeping the Healthcare Community Safe			
14.00 – 14.45	Keynote (6) <i>Anne Marie Rafferty (UK):</i> Toward safety, security and wellbeing for all			
14.45 – 15.15	Break			
15.15 – 16.00	Keynote (7) <i>Beverly Malone (USA):</i> The Power to establish a safe working place			
16.00 – 16.10	Conference Summary by rapporteur <i>Mireille Kingma</i>			
16.10 – 16.30	Awards & Closing Ian Needham & Kevin McKenna			
16.30 – 17.00	Farewell Drinks in the Jasmin Room			

Posters

1. *Yehia Gado (Egypt):*
Occupational jeopardy and hazards associated with home midwifery care in Egypt
2. *Mark van Peufflik & Gijsbert Roseboom (Netherlands):*
Five-Step-To-Change and Crisis Develop Model for de-escalating technics
3. *Joy Longo (USA):*
Approaches to Addressing Horizontal Violence through Awareness: A Literature Review
4. *Tammy Cupit & Sheryl Bishop (USA):*
Acts of Indirect Aggression as Tactics of Hierarchy Negotiation mediated by Personality in Registered Nurses
5. *Jeff Puttkammer, Tony York & Carla Moreno (USA):*
Reducing the risk of patient-generated violence in healthcare: A case study
6. *Michael Privitera, Vaughan Bowie & Bob Bowen (USA):*
Iceberg Model of Violence as a Continuum to Improve Efforts to Reduce Workplace Violence and Burnout of Healthcare Providers
7. *Elizabeth Wiese, Renco Asberg, Jenny Bruno, Ilja van Geest, Daniel Janssen, Kimberley Loo & Emily van Rheenen (Netherlands):*
Attitudes towards aggression in psychiatric care in the Netherlands
8. *Elizabeth Wiese, Vicky Roijackers, Julie Avena, Eslie Baars, Anna Dobretsova, Caroline Hamaker, Ilja Kúh & Ariella Mendez (Netherlands):*
Intervention models for safety culture in psychiatric care in the Netherlands
9. *Salli Vannucci (USA):*
The Nevada Experience: Combating Lateral Violence in the Nursing Profession
10. *Sumaira Punjwani, Anaiz Khowaja (Pakistan):*
Bullying: Lateral or Horizontal Violence experienced by Nurses
11. *Nino Lobjanidze, Marina Janelidze, Nino Akiashvili (Georgia):*
Policy of Discrediting of Medical Community in Georgia from Soviet Era to Nowadays
12. *Debra Topham, Danyell Pukrop & Kathy Knight (USA):*
Using FMEA to Analyze Aggression and Violence Risk on the Health Care Campus
13. *Jéssica Totti Leite, Maria das Graças Carvalho Ferriani, Liliana Scatena & Maria Aparecida Beserra (Brazil):*
Coping with domestic violence against children and adolescents: the nurse's perspective in primary health care
14. *Cathy Daniel, Marie Gertz, Stephen Elsom, Jonathan Knott & Roshani Prematunga (Australia):*
The Influence of Violence Risk Screening at Emergency Department triage on Code Grey Responses and Access to Clinical Care
15. *Chris Stirling (UK):*
Impact of upper limb position in prone restraint as a factor in restraint related death
16. *Jeffery Forehand, Katherine Leigh, Amy Spurlock & Jan Largess (USA):*
Examining the Phenomenon of Workplace Violence in Healthcare

17. *Henri Akinsola (South Africa):*
Has the decentralization strategy curbed workplace violence in psychiatric care settings in South Africa?
18. *Johannes Langeveld, Stål Bjørkly, Bjørn Auestad, Helene Barder, Julie Evensen, Wenche ten Velden Hegelstad, Inge Joa, Jan Olav Johannessen & Svein Friis (Norway):*
First episode psychosis and violent behavior after treatment start
19. *Joshua Gramling, Patricia McGovern & Nancy Nachreiner (USA):*
An Inquiry into the Injuries Sustained by Security Guards at a Level 1 Trauma Hospital
20. *Andreia Hazewinkel, Anke Schat, Anna Hubers, Jan Bogers, Michiel Morshuis, Constant Mouton, Wilbert van den Hout & Erik Giltay (Netherlands):*
Economic costs of aggression in closed, long-stay psychiatric wards in the Netherlands
21. *Michelle Seibel & Florriann Fehr (Canada):*
Cognitive Rehearsal Training (CRT) as an Anti-Bullying Intervention for Nursing Students
22. *Mélissa Fortin, Steve Geoffrion, Christophe Fortin & Stéphane Guay (Canada):*
Validating a French version of the Perception Of Prevalence of Aggression Scale
23. *Lydia Forté, Nathalie Lanctôt, Stéphane Guay & André Marchand (Canada):*
Experiencing violence in a psychiatric setting: Generalized hyper vigilance and the role of caregiver attitudes in the modulation of fear
24. *Lois Moylan (USA):*
Moylan's Model for Nurses' Decision Making with the Aggressive Patient: Implications for Practice
25. *Jacopo Bizzarri, Sabine Moser, Dearbhla Duffy, Raffaella Bibone, Verena Segato, Karl Gasser, Sara Tosato, Chiara Bonetto & Andreas Conca (Italy):*
Aggression and violence towards health care workers in a Psychiatric Department in Italy
26. *Kathryn Brown, Marilyn Schleyer, Philip Moberg & Gordon Gillespie (USA):*
Workplace Incivility In A Large Metropolitan Healthcare Organization
27. *Elizabeth Diener, Sadeq Alfayyadh, Hayder Al-Hawdrawi, Serwan Bakey, Weaam Alobaidi & Vanessa Wright (USA):*
The Lived Experience of Iraqi Nurses Impacted by the Threat of War and Terrorist Threat
28. *Catherine Fast & Suzie Ford (Canada):*
BCNU Resilience Workshop – An innovative group intervention for cumulative trauma in nurses
29. *Peggy Mack, Ruth Mooney & Philip Bonanno (USA):*
Identifying the Incidence and the Impact of Type II Violence in an Acute Care Hospital
30. *Tevfik Pinar, Cengizhan Acikel, Meral Saygun, Gul Pinar, Ismail Atceken, Emrah Murat Acikgoz & Ayse Nur Aydin (USA):*
Workplace Violence in the Health Sector in Kirikkale Province in Turkey
31. *Anke Schat, Marloes Hubers, Marianne Geleijnse, Ondine van de Rest, Wilbert van den Hout, Jan Bogers, Constant Mouton, Bert van Hemert & Erik Giltay (Netherlands):*
Reducing aggression among chronic psychiatric inpatients through nutritional supplementation
32. *Karmaliani Rozina, Rozina Somani, Judith McFarlane, Nargis Asad & Saima Hirani (Pakistan):*
Prevalence of Workplace violence towards nurses at two private and 02 government healthcare settings in Karachi, Pakistan.

33. *Elizabeth Diener, Heather Campbell, Angela Martindale, Carie Strauch, Staci Swim & Sheri Wainscott (USA):*
Defusing the Experience of Incivility Experienced in Nursing Classrooms
34. *Semra Aciksoz & Gonul Sahiner Kurt (Turkey):*
Violence Towards Healthcare Workers in Turkey: A Literature Review
35. *Gonul Sahiner Kurt, Semra Aciksoz & Melike Yesim Sentürk (Turkey):*
Perceptions of nursing and vocational health high school students towards violence
36. *Genis Cervantes Ortega & Josep Maria Blanch Ribas (Spain):*
Third Party Violence Risk Factors. An open Website to its evaluation and prevention
37. *Raffaella Zanardi, Dario Delmonte, Martina Trincheri, Andrea Granada, Gianfranco Rivellini & Cristina Colombo (Italy):*
Psychopathology and crime: research on patients of a Northern Italian Criminal Psychiatric Hospital (CPH)
38. *Da Vona Tucker & Katherine Salisbury (USA): Identifying Unit Risk:*
Reducing Staff Injuries with Patients with Co-Occurring Developmental Disabilities and Psychiatric Illness
39. *Rena Sorensen, Adam Hill, Michael Schweer & Melissa Liddle (USA):*
Behavioral Safety: Reducing staff injuries due to aggressive patient interaction
40. *Lorraine Bormann (USA):*
Quality and Safety Education in Nursing (QSEN): Core Competencies to Improve Safety Awareness in a BSN Pre-licensure Nursing Curriculum with a Global Perspective
41. *Sofia Wikman (Sweden):*
Violence from bad guys or poor things? Countermeasures in occupational injury reports over time
42. *Andrew Mogaji (Nigeria):*
Psychological Health and Well-being of Serving and Discharged Military Personnel
43. *Georgina Hackett, Suzie Ford & Michele Chase (Canada):*
Building frontline leader capacity in responding to violent incidents
44. *Pamela Hutchinson (USA):*
The Future is Now: Changing the Culture for a Safe Learning Environment
45. *Carmen Martell & Cynthia O'Sullivan (USA):*
Workplace Violence among Nurse Practitioners in the Primary Care Setting
46. *Usha Kiran Subba (Nepal):*
Workplace violence in health Sector of government as well as private hospital in Kathmandu, Nepal
47. *H. Palis, K. Marchand, S. Harrison, M.T. Schechter, & E. Oviedo-Joekes (Canada):*
Patient Perceptions of Abuse in the Health Care System Among a Population of Long-Term Opioid Users
48. *Kathleen Lux (USA):*
A review of the literature: disruptive behavior in the workplace with a focus on healthcare

49. *Debbie Lassiter (USA):*
The effects of music and movement on violence in adults with mental health disorders
50. *Thaddeus Dixon (USA):*
The effects of culturally relevant music on aggressive mental health patients
51. *Roselle Samson-Majares (USA):*
Critical Factors Affecting the Existence of Incivility in the Nursing Profession: An Impetus for Research